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April 15, 2003

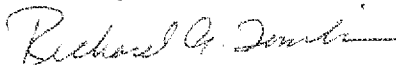
Akerman, Senterfitt  
222 Lakeview Avenue  
4th Floor  
West Palm Beach, FL 33401

REF: Invention Disclosure: BOC8-2003-0020  
Title: Customized Microsoft Service Control GUI  
IBM Docket: BOC9-2003-0034

Dear Kevin,

Please prepare and file the above referenced case with the U.S. Patent and Trademark Office. A copy of the invention disclosure, patentability search results and inventor's comments are enclosed for your use in preparation of the application in accordance with IBM's format.

Sincerely,



Richard A. Tomlin

Enclosures

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AKERMAN SENTERFITT, P.A.